BILLING INFORMATION

Method of Billing

SummaCare typically bills groups on a monthly basis. Coverage extends for one month beginning with the first day of the billing period up to, but not including the first day of the next billing period. Therefore, coverage for a billing period beginning on the first of the month would extend through the last day of the month. Payment should be received by SummaCare by the first of each month.

Bills are prepared and mailed approximately fifteen days prior to the period covered. Information reaching SummaCare after the processing date for any month's billing period will be adjusted retroactively.

Please Note: When mailing your monthly premium payment check to SummaCare, be sure to include your group number, invoice number and the phone number of the contact person on the check. In many instances, an employer group has a "parent company," so providing this information on each premium payment check will eliminate confusion when posting your payment to the correct account.

SummaCare Invoice Description

Your invoice reflects your company's financial liability for the coverage provided. Always study each invoice carefully to ensure that all reported changes to your enrollment are properly reflected on the bill. (See sample SummaCare invoice on the next page.) Each item is numbered and explained for your convenience.

- 1. Group number (Group #)
- 2. Due date of invoice payment (Payment Due On/Before)
- 3. Remittance address (SummaCare, Inc. P.O. Box 75550, Cleveland, OH 44101-4755)
- 4. Date of coverage for amount invoiced (Start / End)
- 5. Type of Contract (Contract Type)
- 6. Name of Covered Employee (Name)
- 7. Identification number for subscriber (Contract #)
- 8. Division Breakout (Division)
- 9. Total for Covered Employee (Total)
- 10. Explanation of prior month and/or manual adjustment(s) (Adjustment Remark)
- 11. Ending balance from prior month invoice (Previous Balance)
- 12. Summary of retroactive and/or manual adjustment(s) since prior month invoice (Adjustments)
- 13. Summary of payment(s) received since prior month invoice (Payments Received)
- 14. Total amount due for prior month(s) activity (Balance Forward)
- 15. Total amount due for current month activity (Current Premiums)
- 16. Total amount due for prior and current month activity (Please Pay this Amount)

Membership changes can only be made by submitting a SummaCare Change Form or Enrollment Application.



SUMMACARE PO BOX 75550 CLEVELAND, OH 44101 PHONE (330) 996-8456

ATTN: JOHN SMITH

PAGE 1 OF 3

ABC COMPANY 1234 N. MAIN STREET AKRON, OH 44300-0000 GROUP#: Z-1001 100200444401 INVOICE# INVOICE DATE: 06/01/07

PAYMENT DUE ON/BEFORE: 07/01/07

07/01/07 - 07/31/07

CONTRACT COVERAGE BILL BILL CONTRACT SUBSCRIBER'S NAME EFFECTIVE FROM TO TYPE SIZE AMOUNT NUMBER ______ ES A00304659 JONES, ROBERTA S 01/01/07 03/01/07 03/31/07 \$677.04 A00230688 JONES, ROBERTA T 01/01/07 03/01/07 03/31/07 ES \$677.04 03/01/07 03/31/07 A00304653 JONES, ROBERTA U 01/01/07 ES \$677.04 A00304647 JONES, ROBERTA V 01/01/07 03/01/07 03/31/07 \$635.96 JONES, ROBERTA W .,01,07 03/31/07 SC 03/01/07 03/31/07 SC 03/01/07 00: A00128902 01/01/07 03/01/07 03/31/07 \$328.66 1 A00304681 JONES, ROBERTA X 01/01/07 1 \$328.66 JONES, ROBERTA Y 03/01/07 03/31/07 F4 \$1,025.42 A00304688 01/01/07 A00304669 JONES, ROBERTA Z 01/01/07 03/01/07 03/31/07 SC 1 \$328.66 A00304646 SMITH, JOHN A 01/01/07 03/01/07 03/31/07 SC 1 \$328.66 A00304684 03/01/07 03/31/07 SC SMITH, JOHN B 01/01/07 1 \$328.66 Division# Z-1001DH Premiums \$5,335.80 A00304665 JONES, ROBERT A 01/01/07 03/01/07 03/31/07 \$635.96 A00078533 JONES, ROBERT B 01/01/07 03/01/07 03/31/07 F4 4 \$1,025.42 \$677.04

01/01/07

01/01/07

01/01/07

[Continued on next page]

03/01/07 03/31/07

03/01/07 03/31/07

03/01/07 03/31/07

Tear here and return this portion with your payment.

JONES, ROBERT C

JONES, ROBERT D

JONES, ROBERT E

A00131855

A00147485

A00304685

ABC COMPANY

1234 N. MAIN STREET

AKRON, OH 44300-0000

PLEASE INCLUDE YOUR GROUP NUMBER ON YOUR CHECK.

GROUP#: Z-1001

2

AMOUNT DUE: \$43,067.48

DUE ON/BEFORE: 07/01/2007

MAIL PAYMENT TO:

SUMMACARE INC PO BOX 75520

ES

ES

\$677.04

\$1,025.42

CLEVELAND, OH 441010-4755

IF YOU ARE ON AUTO DEBIT OR CREDIT CARD, NO ADDITIONAL PAYMENT IS REQUIRED. PLEASE JUST RETAIN FOR YOUR RECORDS.

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66

\$328.66



A00304684

A00304646

SMITH, JOHN J

SMITH, JOHN K

SMITH, JOHN L

SMITH, JOHN M

SMITH, JANE N

SMITH, JANE O

SMITH, JANE P

SMITH, JANE Q

SMITH, JANE R

SMITH, JANE S

SMITH, JANE T

SMITH, JANE U

SMITH, JANE V

SMITH, JANE W

SMITH, JANE X

SMITH, JANE Y

SUMMACARE
PO BOX 75550
CLEVELAND, OH 44101
PHONE (330) 996-8456

PAGE 2 OF 3 ABC COMPANY GROUR#: Z-1001 INVOICE#: 100200444401 CONTRACT COVERAGE BILL BILL CONTRAC FAM PREMIUM NUMBER SUBSCRIBER'S NAME EFFECTIVE FROM TO TYPE SIZE AMOUNT 6 A00092147 JONES, ROBERT F 01/01/07 03/01/07 03/31/07 \$635.96 A00304648 JONES, ROBERT G 01/01/07 03/01/07 03/31/07 ES \$677.04 JONES, ROBERT H \$1,025.42 A00304706 01/01/07 03/01/07 03/31/07 JONES, ROBERT I A00029325 03/01/07 03/31/07 ES \$677.04 01/01/07 A00304697 JONES, ROBERT J 01/01/07 03/01/07 03/31/07 ES \$677.04 03/01/07 03/31/07 A00051768 JONES, ROBERT K 01/01/07 EC \$635.96 A00111250 JONES, ROBERT L 01/01/07 03/01/07 03/31/07 F4 \$1,025.42 Premiums \$9,394.76 → Division# Z-1001DM A00092147 JONES, ROBERT M 01/01/07 03/01/07 03/31/07 EC \$635.96 A00304648 JONES, ROBERT N 01/01/07 03/01/07 03/31/07 ES 2 \$677.04 A00304706 JONES, ROBERT O 01/01/07 03/01/07 03/31/07 \$1,025.42 A00029325 JONES, ROBERT P 01/01/07 03/01/07 03/31/07 ES \$677.04 A00304697 JONES, ROBERT Q 01/01/07 03/01/07 03/31/07 ES \$677.04 03/01/07 03/31/07 A00051768 JONES, ROBERT R 01/01/07 EC 4 \$635.96 01/01/07 03/01/07 03/31/07 A00304646 SMITH, JOHN C \$328.66 SMITH, JOHN D 03/01/07 03/31/07 A00304684 01/01/07 SC 1 \$328.66 A00304646 SMITH, JOHN E 01/01/07 03/01/07 03/31/07 SC 1 \$328.66 SMITH, JOHN F 01/01/07 03/01/07 03/31/07 A00304684 SC 1 \$328.66 A00304646 SMITH, JOHN G 01/01/07 03/01/07 03/31/07 SC 1 \$328.66 A00304684 SMITH, JOHN H 01/01/07 03/01/07 03/31/07 SC \$328.66 03/01/07 03/31/07 SMITH, JOHN I 01/01/07 SC A00304646 1 \$328.66

03/01/07 03/31/07

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01/01/07

01/01/07

Division# Z-1001DS Premiums \$9,897.60

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SUMMACARE
PO BOX 75550
CLEVELAND, OH 44101
PHONE (330) 996-8456

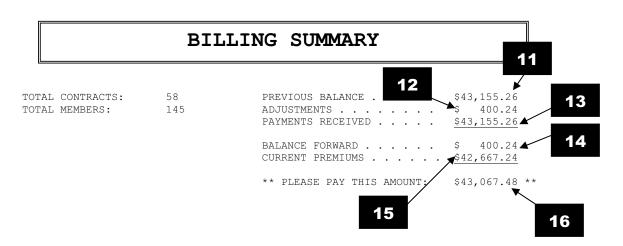
INVOICE

PAGE 3 OF 3

ABC COMPANY		GROUP#:	P#: Z-1001		INVOICE#: 10		00200444401		
CONTRACT NUMBER	SUBSCRIBER'S NAME	COVERAGE EFFECTIVE	BILL FROM	BILL TO	CONTRAC TYPE			EMIUM MOUNT	
				TOTAL PREMIUMS					
A00304684 A00304646	BROWN, ROBERTA SMITH, JANE Y	01/01/07 01/01/07		03/31/0 07 03/31/0		Adjustment Adjustment		\$328.66- \$1,045.42	
				Division#	‡ Z-1001I	3		\$716.76	
TOTAL ADJUSTMENTS								\$716.76	
	OF REMARK CODES CH UPDATE BY CODES								

CONTRACT SUMMARY

CONTRACT	PRE	MIUME		ADJUSTMENTS	AMOUNT		
TYPE	COUNT	AMOUNT	COUNT				
DC	20	\$13,211.36	1		\$	604.82-	
F3	25	\$25,126.50	1		\$1,	,005.06	
SC	13	\$ 4,329.38	0		\$	0.00	
TOTALS:	58	\$42,667.24	2		\$	400.24	



Special Billing Procedures

New Members: Effective dates of coverage within the first 15 days of the billing period are billed for the entire month. Effective dates of coverage in the last 15 days of the billing period are billed beginning with the next billing cycle.

Coverage Changes: Effective dates of change within the first 15 days of the billing period are billed for the change for the entire month regardless of premium level. Effective dates of change in the last 15 days of the billing period are billed for the change in the next billing cycle.

Terminations: Billing is for the entire coverage period in which the termination occurs. Terminations occur on the date listed on the change or terminations form. For retroactive terminations, the general rule is that a maximum credit is two months of premiums.

Please Note: The above procedures apply to billing only. Coverage changes or termination dates are the actual dates specified. Some groups have established policies that require different handling. Refer to your Master Group Contract for details.